

Booking Conditions

When we receive your request, we will answer you confirming the availability and will send you the details of the final price. If the property is already booked on the dates you requested, we will offer you alternative properties and/or dates.

Attention – your initial request does not mean that the booking is confirmed.

We will hold the property for 3 working days until receipt your booking form (fulfil with your personal details and signature) and the deposit – 25% of accommodation cost.

When we receive it, you will receive an e-mail in which we will confirm the booking and the deposit payment. This e-mail is confirmation of your booking.

We ask that the balance is paid four weeks prior to arrival. Upon receipt of the final payment you will receive a detailed route description and the final details, such as meeting point, keys, instruction, etc.

Other payment methods may be agreed between the client and the agency.

Informations:

-The customer is responsible for treating the house with care and reporting any damage caused, if any. The resulting costs will be charged to the customer.

-Your personal safety on the property and surroundings is your own responsibility.

-No animals allowed except by prior arrangement.

-If, as a result of circumstances beyond our control, this property becomes unavailable, another similar property will be offered in its place or the amount will be refunded.

-We cannot be held responsible for environmental noise such as traffic or dogs barking. We cannot be held responsible for any lack of electricity or water supply which is beyond our control.

-If you wish to cancel your reservation, written notification (e-mail) is required and must be received by us as soon as possible. The charges resulting from the cancellation of a reservation, from the date we receive the written notice, are as follows:

More than 8 weeks before your arrival - 100% of the deposit is refunded;

Between 8-4 weeks before arrival - 50% of the deposit amount is refunded;

Less than 4 weeks before your arrival there is no refund.
